



WATER SERVICE LINE INVENTORY

In compliance with the Environmental Protection Agency and Texas Commission on Environmental Quality Lead & Copper Program your water provider is conducting a Water Service Line Inventory to classify the materials used for your water service line and indoor plumbing.

Please fill out the following survey questions so we may better serve you.

Scan the QR Code with your mobile device to be sent directly to the online survey form or go to our website www.lindsay.texas.gov and use the link <https://forms.gle/EAcqU2ERhFq3rnMz5>

Please return your survey by February 29, 2024

1. Customer Email: _____
2. Customer Name: _____
3. Owner Name (if different than customer: _____
4. Customer Billing Address: _____
5. Customer Service/ Physical Address (if different than billing address) : _____
6. Customer Account Number: _____
7. What Type of Home or building: Single Family Residence ____ Multi Family Residence ____
Commercial / Industrial ____ Daycare ____ School ____ Other _____
8. What Year was your home or building built: _____
9. Do you know the type of pipe material your water service is? (from the meter to your home/bldg.)
Lead ____ Copper ____ Galvanized ____ PVC/ Plastic ____ Unknown ____ Other _____
10. Do you know the water service pipe size? Yes ____ No ____
11. If yes, what is the size? _____
12. Has the water service been repaired or replaced?
Yes ____ No ____ If yes, what Year? _____
13. If replaced or repaired, do you know the material used?
Lead ____ Copper ____ Galvanized ____ PVC/ Plastic ____ Unknown ____ Other _____
14. If your home/ building was built prior to 1988 has the plumbing inside been repaired or replaced?
Yes/ Si ____ No ____ If yes, what Year? _____

Please submit this form to City of Lindsay.

If you have questions or need assistance, please contact Monica Laux, City of Lindsay at 940-665-4455 or Cityoflindsay@ntin.net

MANDATORY FOR ALL WATER CUSTOMERS

For the Lindsay Letter Press Release

City of Lindsay Water Utilities has announced a plan to take inventory of water service lines throughout the City. **This Mandatory reporting is part of the Environmental Protection Agency's (EPA) Lead and Copper Rule Revisions.**

The City of Lindsay has partnered with KSA Engineering to inventory the material of all water service connections in the City's distribution system. City officials have expressed their ongoing commitment to residents to complete this phase of testing, evaluation, and replacement within the allotted time period.

Lead service lines were originally banned in 1986, and a two-year compliance period was given to builders and developers. As a result, if a home or business was built after 1990, it is unlikely that the property has a **lead** service line. All galvanized water services will be required to be replaced through this program.

Upgrading water infrastructure is necessary to maintain the quality of water which citizens expect.

HELP US HELP YOU

The city is asking customers to help by completing a 14 question survey to identify the water service line material on their property. (Customer's water service lines connect from the water meter to the house or business.) The Survey will be mailed to all water customers and home owners.

In cases of rental property, both the renter and property owner will be contacted.

Water customers can complete the survey the following ways.

- Online (Through the link on the website or by using the QR Code on flyers and posters)
- Mail or put in the drop box the completed survey with their monthly water bill
- Complete the survey in person at City Hall
- Drop off a completed survey at City Hall.

Customers who can't easily access their service lines or identify the material should **mark "unknown"** on the survey and the city will assess the service line later in the process.

Water providers fulfilling the requirements may be eligible for Federal funding to assist private property owners replace lead service connections. **Ultimately, the replacement of a customer's water service lines is the responsibility of the customer.**